



public works

Department:
Public Works
REPUBLIC OF SOUTH AFRICA

Issued by Chief Directorate: Communications

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MEDIA STATEMENT

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“OPERATION RE YA PATALA” (We Pay)

TSHWANE – The National Department of Public Works has established a high-drive initiative called “Operation Re Ya Patala” (Operation We Pay) aimed at clearing all the payment backlogs to service providers. A dedicated hot line below has been set up at the dedicated Call Centre to facilitate the interaction with service providers.

Toll Free Number: **0800 782 542**
Fax Number: **012 320 2854**
Mobile No: **082 888 0604**
Email: **Payment@dpw.gov.za**

Speaking on the launch of a call-centre which is located at the DPW head office in Pretoria, cnr Skinner and Andries street, the Chief Financial Officer, Ms Cathy Motsisi, emphasized that “the Department has resolved to become pro-active to support publicly stated aims and objectives of government to create jobs, grow the economy, build the SMME sector and alleviate poverty.

“In support of the above, we have created internal arrangements to be receptive to bona fide cases of non-payment and to investigate and finalize all cases within seven working days. It is in our interest to pay our service providers and contractors promptly to enable swift and effective service delivery. This service is available for invoices that have been outstanding for over 30 days only, Others will be processed via normal financial management procedures that are in place in the Department”, concluded Ms Motsisi.

All service providers owed by the National Department of Public Works are encouraged to come forward with their queries through this dedicated line to enable effective monitoring and control of complaints.

END

Issued by:

The National Department of Public Works

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